Our Goal

Harrow Health Centre aims to provide the best care possible to MEET patients' health care needs.

What is Demographic Data? Data collected about characteristics of a population e.g. gender, age, and income for example.

Using demographic data we can reduce health inequities based on language, disability, and other factors.

Health Quality Ontario states that "health equity allows people to reach their full health potential and receive high quality care that is fair and appropriate to them and their needs, no matter where they live, what they ochave or who they are."

Operating Hours

SUN CLOSED MON 8 AM-8 PM TUES 8 AM-8 PM WED 8 AM-8 PM THURS 8 AM-8 PM FRI 8 AM-5 PM SAT CLOSED

Address:

Harrow Location: 1480 Erie Street S, Harrow, ON NOR 1G0

McGregor Location: 9571 Walker Road, McGregor, ON NOR 1J0

Contact Us

519 738 2000





HARROW HEALTH CENTRE FAMILY HEALTH TEAM

Collecting Patient Demographic Information



Understanding Information Collection

Why is the HHC collecting patient demographic data?

This information will provide us with a bigger picture of WHO we serve. This information will also allow us to plan for services, and provide even better care. Overall, ensuring our patients have access to the highest quality of care.

How is this Relevant to patient care?

The Ontario Human Rights Commission strongly encourages organizations to collect and use demographic information to keep track of outcomes and promote equity.

Asking everyone who comes through our doors these questions will encourage patient centered services. We will learn about patients' diverse needs, and tailor care accordingly.

Harrow Health Centre

Collecting Demographic Data Question List



LANGUAGE

What language would you feel most comfortable speaking with your health care provider?

BORN IN CANADA

Were you born in Canada?

RACE/ETHNICITY

What best describes your racial or ethnic group?

DISABILITIES

Do you have any of the following disabilities?

GENDER

How would you describe your gender?

SEX

What sex were you assigned at birth?

SEXUAL ORIENTATION

What is your sexual orientation?

INCOME

What was your total family income before taxes last year?

NUMBER OF PEOPLE INCOME SUPPORTS How many people does this income support?

Use of Information

What we are going to do with this information.

Harrow Health Centre plans to study this information to help identify if patient health is impacted by factors including; language, disability, gender, etc. This information will allow your provider to refer you to services, and provide information based upon your needs. This information will also be used in service planning and program development.

Participation is completely <u>voluntary</u>. Choosing not to respond <u>will not</u> affect your care or access to our services.



Who will see your information?

Information collected is protected, and used for health care purposes only. Your personal health information will not be shared with anyone outside of our health team.