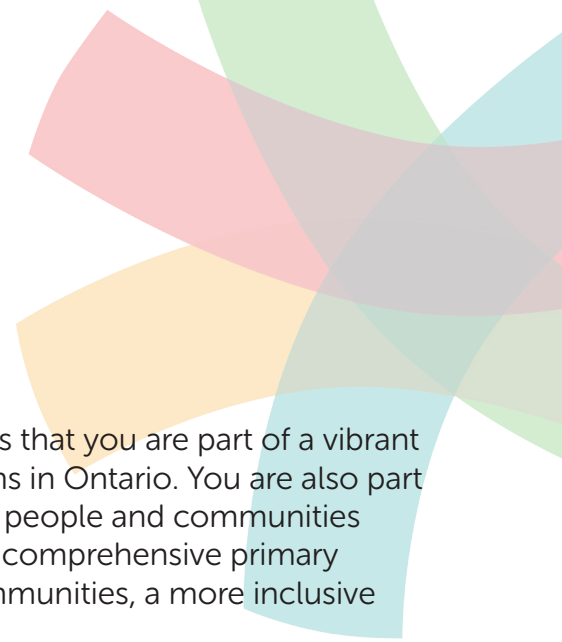


Alliance Members' Rights and Responsibilities



Your membership in the Alliance for Healthier Communities means that you are part of a vibrant network of community-governed primary health care organizations in Ontario. You are also part of a movement that works to improve the health and wellbeing of people and communities facing barriers to better health and advance health equity through comprehensive primary health care. Together, we stand for healthier people, healthier communities, a more inclusive society and more sustainable health system.

As a member of the Alliance, you have the following rights:

- in all interactions with the Alliance, to expect conditions, procedures, or decisions that are safe, welcoming, timely, non-discriminatory, free from oppression, equitable and dignified, and provide appropriate privacy and confidentiality;
- to be made aware of your rights and responsibilities and get access to all relevant policies and procedures;
- to be informed in a timely manner about any changes at the Alliance that may have impact on members and ways the Alliance operates;
- to be meaningfully consulted on issues that have a significant impact on the Alliance and member organizations;
- to participate and vote at the general meeting of the members, and to authorize another person to participate at the general meeting of the members and to vote in it on your behalf;
- to nominate or self-nominate a candidate to the Board of Directors of the Alliance;
- to submit resolutions for discussion by the general meeting of the members, as well as provide suggestions, questions and recommendations to the Board of the Alliance, Alliance Board committees, subcommittees and working groups;
- to use the services provided by the Alliance;
- to participate in the Performance Management and Information Management program that provides solutions, supports and tools to collect and analyse high-quality data to support evaluation, quality improvement and decision-making;
- to receive adequate French language services when such services are required;
- to receive reasonable accommodations, if required, when participating in the Alliance activities;
- to submit a complaint in accordance with the Alliance's complaint policy;
- at any time resign from the Alliance in accordance with the by-laws; and
- to exercise other rights set forth in the by-laws and policies of the Alliance.

As a member of the Alliance you have the following responsibilities:

- to uphold Alliance's vision, mission and values, and participate in the activities of the Alliance to help achieve our vision of the best possible health and wellbeing for everyone living in Ontario;
- to ensure that commitment to the Health Equity Charter and the Model of Health and Wellbeing / Model of Wholistic Health and Wellbeing is reflected in the strategic plan, policies and practices of your organization;
- to interact with the Alliance and other Alliance members in a manner that is safe, welcoming, timely, non-discriminatory, free from oppression, equitable and dignified;
- to be familiar with the documents and all available information about the Alliance, and to stay engaged with the Alliance and keep up-to-date on the new developments and current issues;
- to nominate a Board Liaison to maintain two-way communication between your Board and the Alliance Board and to connect the work of your organizations to a broader provincial landscape;
- to keep the Alliance Board informed on issues most pressing for your organization and flag issues of common concern across membership;
- to pay annual membership fees;
- to inform the Alliance of any changes that may impact eligibility to be a member of the Alliance;
- to comply with the provisions of the Alliance's By-laws.

When members act as vendors, the above rights do not apply and they need to comply with procedures and regulations applicable to other vendors.