

COMMUNITY HEALTH CENTRES ON THE FRONTLINES

cachc.ca/covid19/frontlines

Across Canada, Community Health Centres (CHCs) have risen to the challenge. They are on the frontlines of testing, care and support, addressing the primary impact of the COVID-19 pandemic as well as secondary impacts like social isolation, mental illness, food insecurity, increased domestic violence, and other impacts. CHCs are adapting to address the pandemic while providing as much continuity of care and support as possible to meet ongoing local needs.



Outreach in the community

100% of CHCs across the country are conducting outreach, education and support out in the community focused on the primary and secondary impacts of COVID-19.

100%



Assessment and testing

58% of CHCs across Canada are either operating a local COVID-19 Assessment Centre or helping to staff a local Assessment Centre operated by partner agencies.

58%

42%



Virtual care and support

95% of CHCs are providing virtual visits and consultations for their clients, using a variety of platforms including telephone, telehealth, and other video-conferencing platforms.

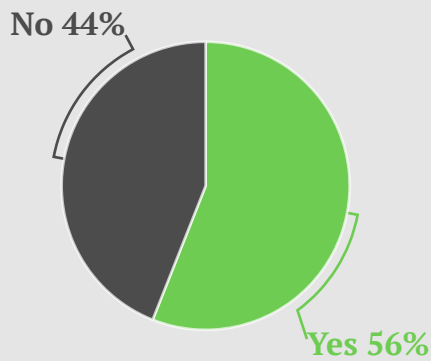
95%

5%

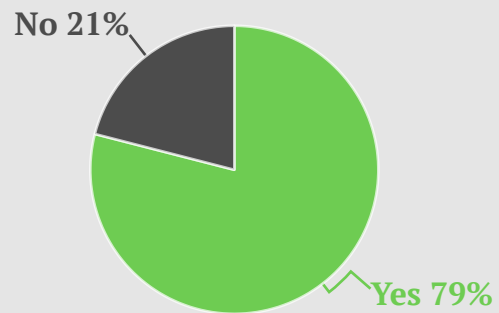
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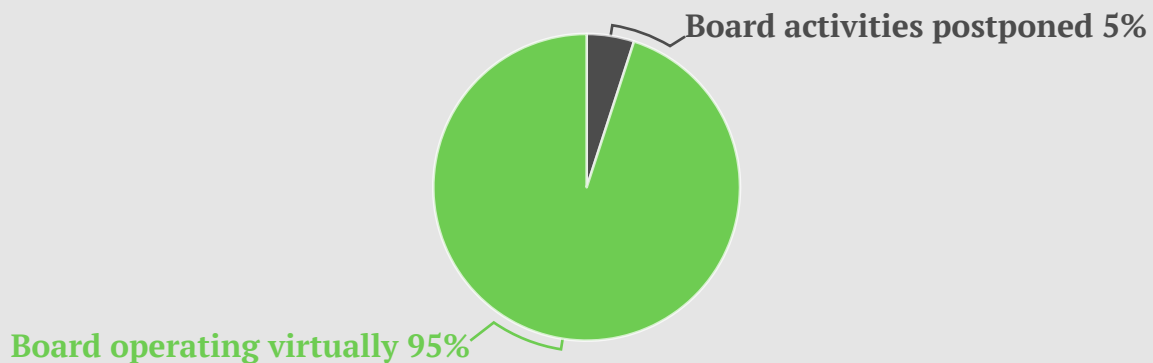
56% of CHCs continue to offer their regularly-scheduled Health Promotion and Community Development programs, through alternative methods.



79% of all CHCs have their care providers (doctors, nurses, and others) continuing to provide referrals to social and community supports required to meet the complex needs of the clients they serve.



CHCs are community-governed, not-for-profit organizations. 95% of CHCs have implemented plans to ensure continuity of community leadership through virtual meetings and other activities of their Board of Directors during the COVID-19 pandemic. As a result, services remain attuned to what's needed most in the local community.



BACKGROUND: In late March and early April, the Canadian Association of Community Health Centres and the Alliance for Healthier Communities (Ontario), engaged CHCs across Canada to identify local experiences and concerns related to COVID-19, including their organizational responses to the pandemic. A total of 118 CHCs participated: Alberta (4), British Columbia (19), Manitoba (10), Newfoundland and Labrador (1), Nova Scotia (7), Ontario (72), Quebec (1), Saskatchewan (4).