

Practice Profile

Provider Name

Why are we measuring complexity?

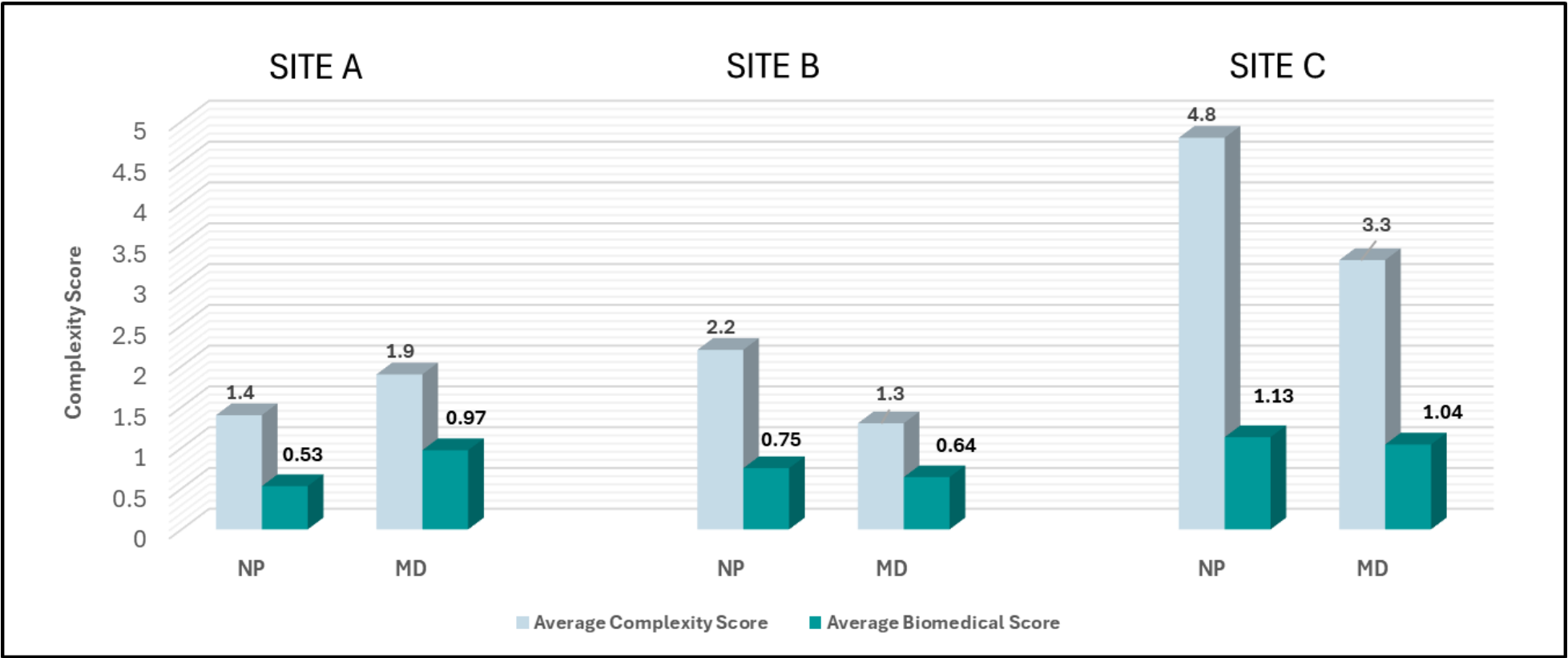
Drivers:

- Increased pressure on Primary Care models to meet healthcare need and health system resource constraints (cost & overcrowding of hospitals)
- Narrowing gap between NP and MD scope of practice to increase access to primary care providers. Lack of role and responsibility clarity in primary care, despite differences in pay
- Rostering expectations increasing, pressure on NPs to fill physician gap
- CHC roster targets paired with SAMI adjustments. **“Our current SAMI score is ###, which is a change from our last reported score ###. This resulted in a change in our target panel roster size from ### to ### for 1 FTE.”** How do we attempt to match clinical complexity to roster sizes? How can we better reflect complexity in our encountering so that we can raise our SAMI score?

Our Internal approach:

- An ethical and nuanced measure for appropriate matching of client complexity to skill/scope/pay of the provider role
- Future tailor design/resourcing of primary care teams with the right skill mix/staffing supports to complement the roster complexity needs

Complexity Scores by Site



| Site | Average Complexity Score | Average Biomedical Score |
|--------|--------------------------|--------------------------|
| Site A | 1.63 | 0.73 |
| Site B | 1.48 | 0.66 |
| Site C | 3.78 | 1.07 |
| Total | 2.05 | 0.78 |

Your Current Roster Complexity

| | | |
|----------------------------------|----------------------------------|--|
| 1.94 Average Complexity Score | 0.95 Average Biomedical Score | 35% Percentage of Roster with Complexity Score of 0 |
|----------------------------------|----------------------------------|--|

LIHC Average Roster Complexity Score by Role

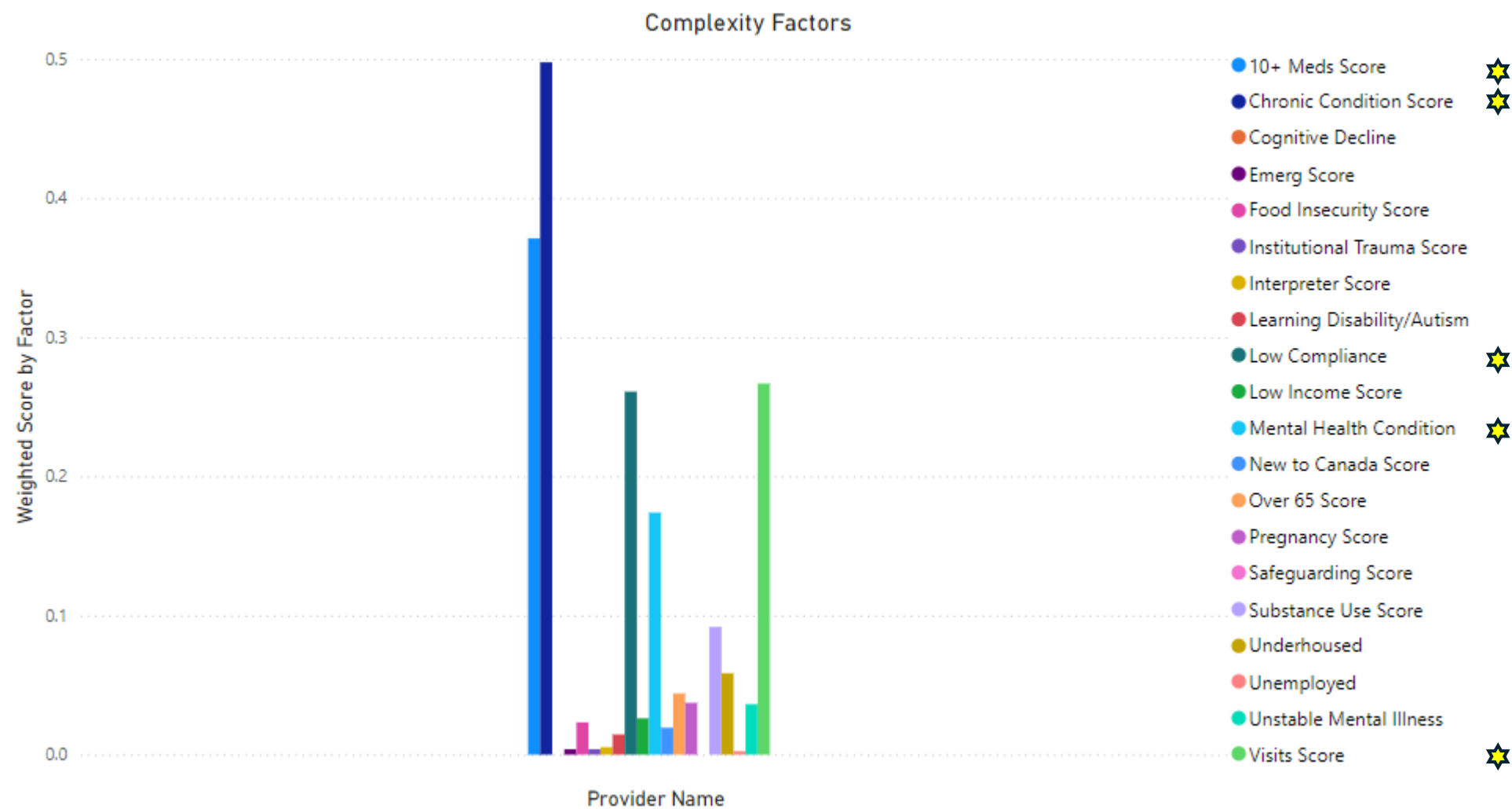
| Role | Average Complexity Score | Average Biomedical Score |
|-------|--------------------------|--------------------------|
| NP | 2.32 | 0.70 |
| MD | 1.89 | 0.82 |
| Total | 2.05 | 0.78 |

Your top high complexity clients

| Client Number | Client Complexity Score |
|---------------|-------------------------|
| 24208 | 10.30 |
| 21167 | 8.80 |
| 20333 | 8.70 |
| 8084 | 8.40 |
| 42185 | 7.50 |
| 19608 | 6.80 |
| 19705 | 6.80 |
| 8683 | 6.40 |
| 2707 | 6.30 |
| 29661 | 6.20 |
| 22864 | 6.10 |
| 18582 | 5.90 |
| 2361 | 5.70 |
| 4738 | 5.70 |
| 21964 | 5.70 |
| 24158 | 5.70 |
| 5479 | 5.40 |
| 6977 | 5.40 |
| 7903 | 5.40 |
| 216 | 5.20 |

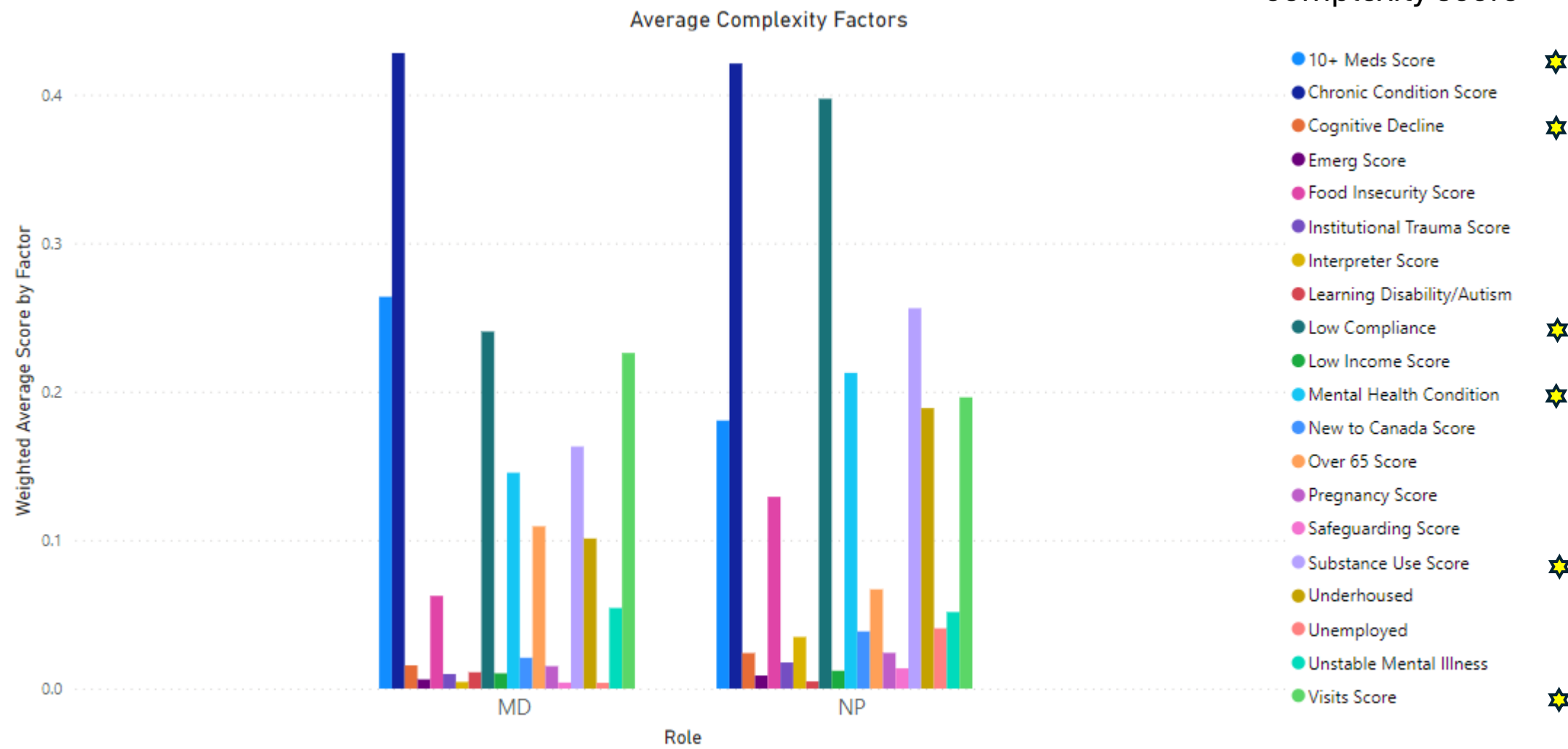
Your Roster Complexity Factors

The factors contributing the most to your roster complexity score



LIHC Average Roster Complexity Factors by Role

The factors contributing the most to the average roster complexity score

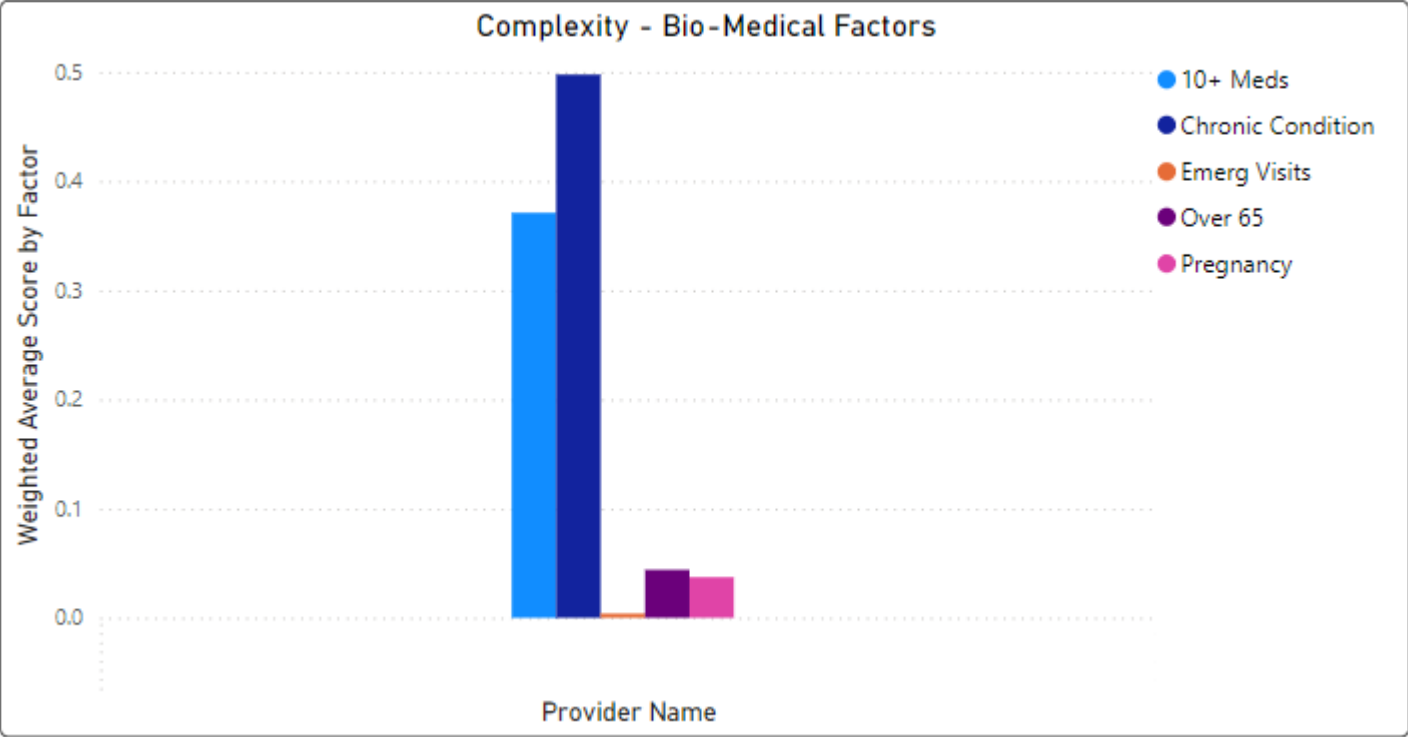


0.95

Your Roster Bio-Medical Complexity Score

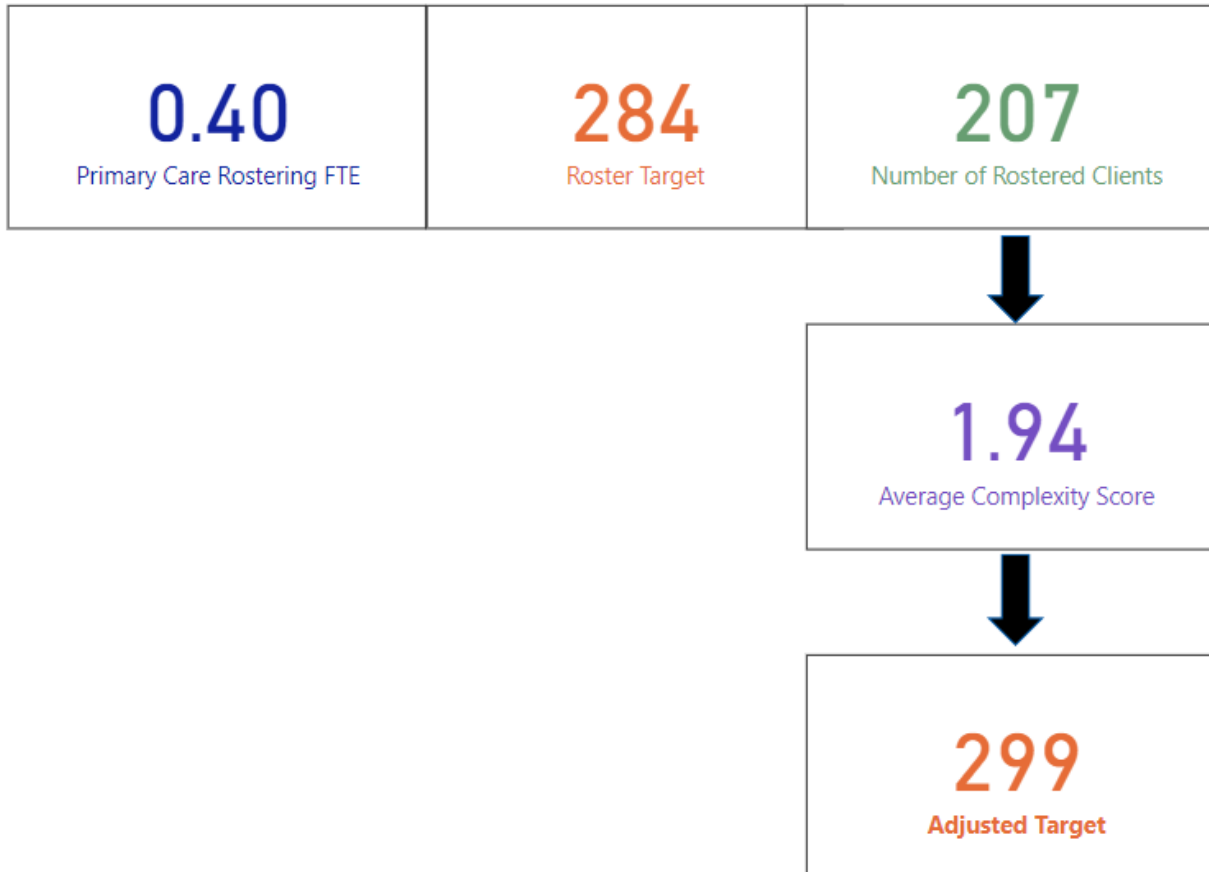
0.78

LIHC Average Bio-Medical Complexity Score



Your top clients with high bio-medical complexity

| Client Number | Bio-medical Score |
|---------------|-------------------|
| 21167 | 3.50 |
| 216 | 3.40 |
| 611 | 3.40 |
| 5479 | 3.40 |
| 6977 | 3.40 |
| 7903 | 3.40 |
| 8683 | 3.40 |
| 13815 | 3.40 |
| 14629 | 3.40 |
| 20333 | 3.40 |
| 29661 | 3.40 |
| 28771 | 2.90 |
| 969 | 2.70 |
| 1002 | 2.70 |
| 2092 | 2.70 |
| 2707 | 2.70 |
| 4501 | 2.70 |
| 4738 | 2.70 |
| 8084 | 2.70 |
| 15691 | 2.70 |
| 16934 | 2.70 |
| 17971 | 2.70 |
| 18582 | 2.70 |
| 19116 | 2.70 |
| 19608 | 2.70 |
| 20311 | 2.70 |



Notes on Interpretation:

When we examine your client roster, the data contained in the charts shows us that your clients are complex but scoring just below the Health Centre average complexity for physicians. We have, therefore, adjusted your target up a bit. We know, however, that, in reality, your clients may be more complex than what the data is showing. We ask that you please remember to reflect complexity accurately in your issues addressed section of your encounters.

We plan on shifting some clients to either an MD or NP roster where appropriate in an attempt to right size some of our roster makeup and this may also affect your complexity score in the future.

Your current roster is over 60% of your adjusted target. We do not want to make any changes to your roster size this year. For now, we will be prioritizing intake for those who are below 60% of their adjusted target.