



Alliance for Healthier Communities

Advancing Health Equity in Ontario

Accessing Data for Common QIP Indicators

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This summary of data sources and calculations for the Common QIP Indicators was extracted from the December 2024 edition of [Technical Definitions for the Common QIP Indicators for CHCs](#). For additional technical information, such as inclusion/exclusion criteria and reporting period, as well as important contextual information, such as limitations and strategic linkages, please see the full document.

COMPLETION OF SOCIODEMOGRAPHIC DATA COLLECTION	
DATA SOURCE	BIRT Data Repository
CALCULATION	$(\text{Numerator}/\text{Denominator}) * 100$
NUMERATOR	Total number of active individual CHC clients, 13 years of age and older, who had an encounter with the CHC within the most recent 1-year period and who responded to one or more of the four specified sociodemographic data questions.
DENOMINATOR	The total number of active individual clients, 13 years of age and older, who had an encounter with the CHC within the most recent 1-year period.

CERVICAL CANCER SCREENING RATE STRATIFIED BY INCOME AND STRATIFIED BY RACIAL/ETHNIC GROUP	
DATA SOURCE	Until this indicator is formally developed and available in BIRT, the data will be pulled centrally twice per year and disseminated to PSS CHCs.
CALCULATION	$(\text{Numerator}/\text{Denominator}) * 100$ for income level and racial/ethnic group with highest percentage of pap smears - $(\text{Numerator}/\text{Denominator}) * 100$ for income level and racial/ethnic group with lowest percentage of pap smears
NUMERATOR	See "Numerator" calculation from <u>Community Health Centre MSAA Technical Definition for Cervical Cancer Screening Rate</u> .
DENOMINATOR	See "Denominator" calculation from <u>Community Health Centre MSAA Technical Definition for Cervical Cancer Screening Rate</u> . Denominator will be stratified by the income level and racial/ethnic groups, as above.
STRATIFICATION	Numerator will be stratified by income, as listed in the Health Equity Form. Numerator will be stratified by racial/ethnic group, as listed in the Health Equity Form. The difference between the percentages for the highest and lowest group will be calculated. <u>This is the number that should be entered into your QIP.</u> Any groups with ≤ 5 clients in the numerator and ≤ 30 clients in the denominator should be excluded as the percentages may be skewed due to small numbers

CLIENT FEELING COMFORTABLE AND WELCOME AT CHC	
DATA SOURCE	Client Experience Survey
CALCULATION	(Numerator/Denominator)*100
NUMERATOR	The number of client experience surveys that were returned to the HSP within the reporting period that indicate the client responded "Yes" to the survey question "I always feel comfortable and welcome at [name of CHC]?"
DENOMINATOR	The total number of clients who responded to the survey question.

CLIENT PERCEPTION OF TIMELY ACCESS TO CARE	
DATA SOURCE	Client Experience Survey
CALCULATION	(Numerator/Denominator)*100
NUMERATOR	Total number of clients who responded "Yes" to the survey question: "The last time you were sick or were concerned you had a health problem did you get an appointment on the date you wanted?"
DENOMINATOR	The total number of clients who responded to the survey question.

NUMER OF NEW CLIENTS/PATIENTS	
DATA SOURCE	BIRT Data Repository
CALCULATION	Count the total number of new ongoing primary care clients (OPCC for CHCs and NPLCs) or new patients enrolled (for community FHTs) within the reporting period. Includes: Page 9 Common QIP Indicators Updated 2026 INDICATOR NAME NUMBER OF NEW CLIENTS/PATIENTS Clients/Patients with an "OPCC" (for CHCs and NPLCs) or "FHO Enrolled" (for community FHTs) member status and an "Enrollment date" within the reporting period.