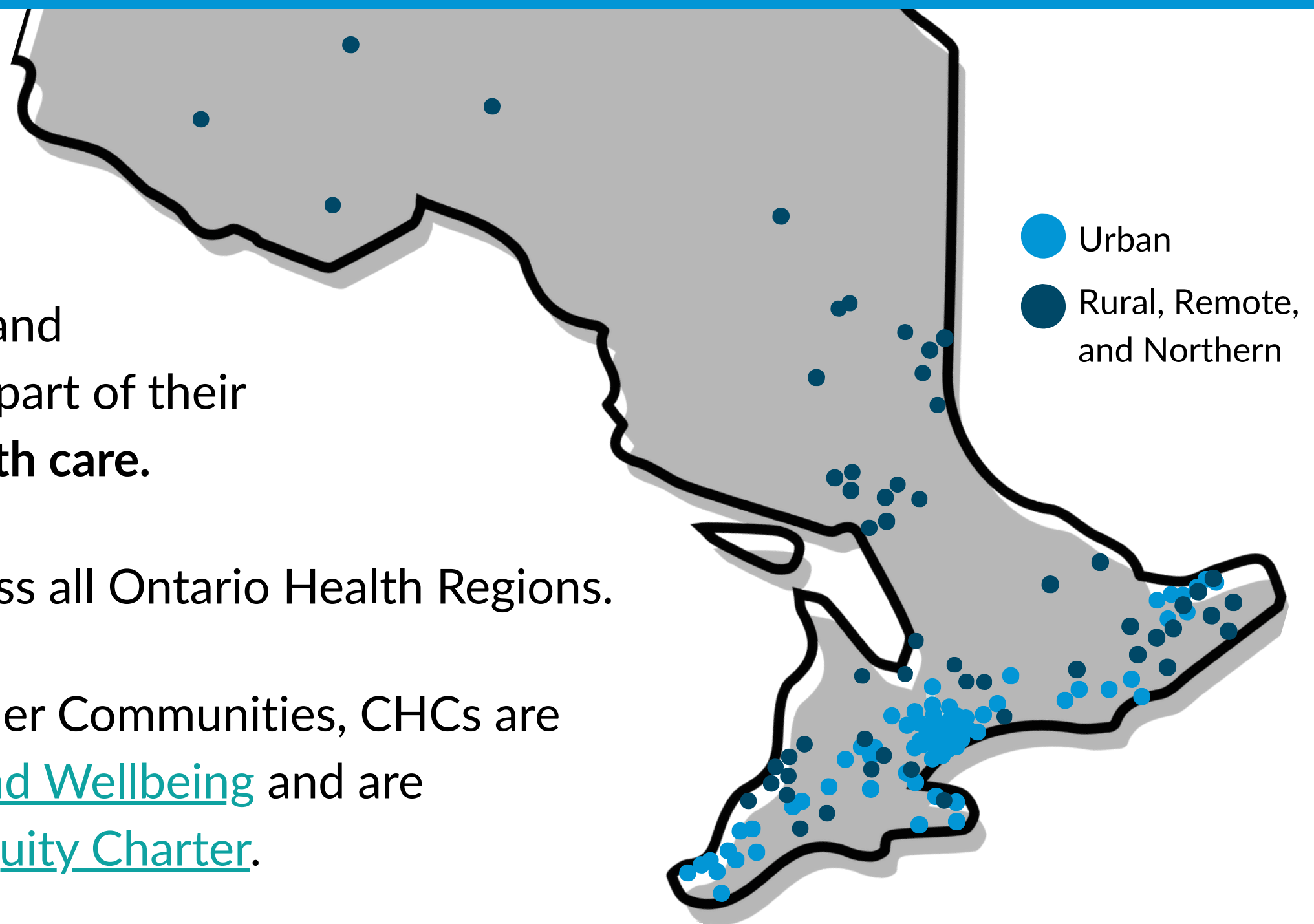


Community Health Centres in Ontario

Community Health Centres (CHCs) deliver primary care services alongside health promotion, chronic disease prevention and management, and community development programs as part of their model of **comprehensive primary health care**.

CHCs are located in communities across all Ontario Health Regions.

As members of the Alliance for Healthier Communities, CHCs are guided by a shared [Model of Health and Wellbeing](#) and are committed to upholding the [Health Equity Charter](#).



Who accesses services at CHCs?

Across CHCs, there are **five equity-deserving populations** that the sector has chosen to collectively focus on:



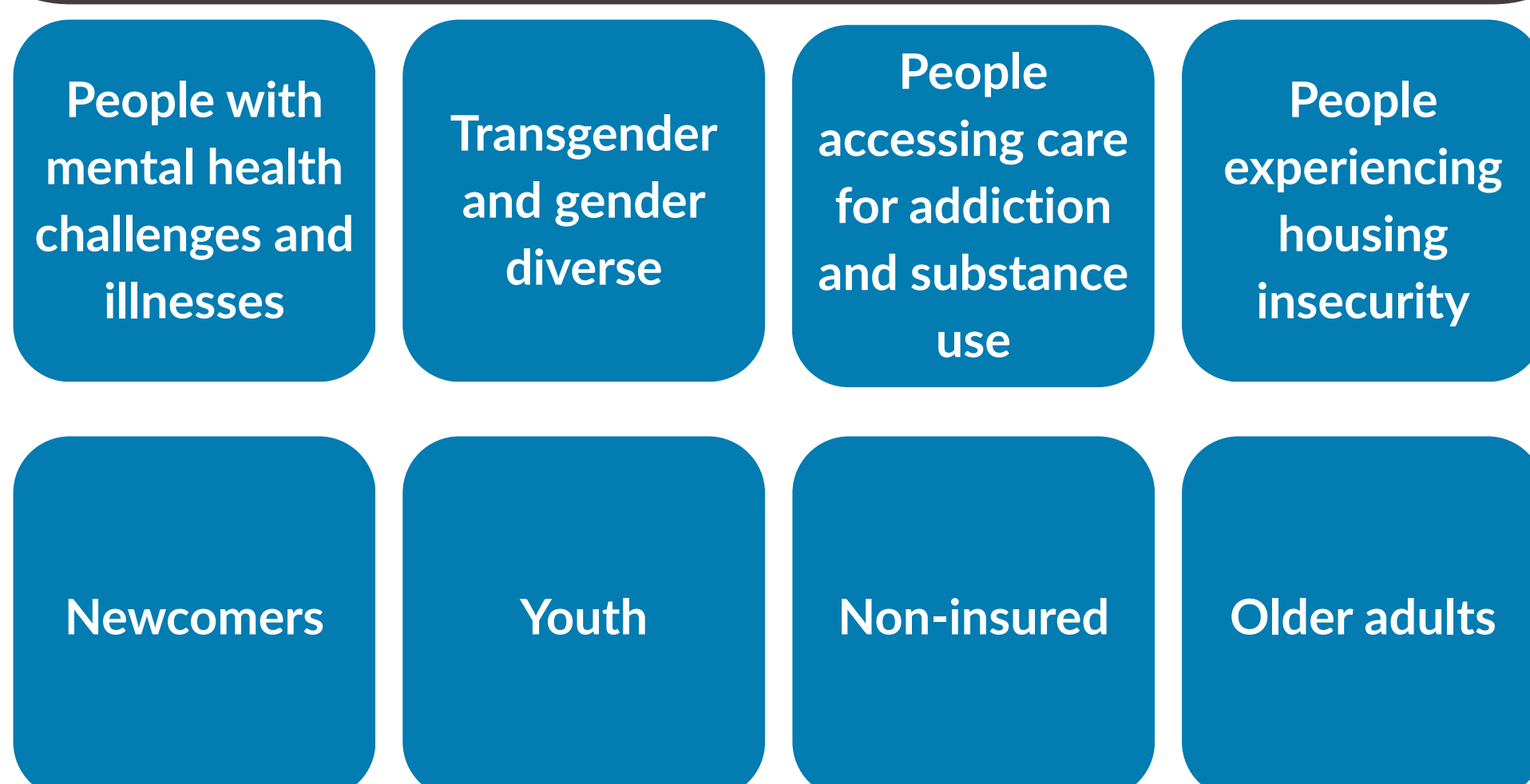
On average, CHC clients have an expected need for primary care that is **60% greater** than the average person in Ontario.

Many clients have complex medical and social needs, and may face barriers to care in other healthcare settings.

On average, **1/3 of CHC clients** live in neighbourhoods from the lowest income quintile.

Additional priority populations are identified by CHCs depending on their location and community demographics and needs.

For example:





Who works in CHCs?

Clients at Community Health Centres (CHCs) can access a variety of services to support their overall health and wellbeing. This is made possible with **interprofessional care team members** across CHCs. The team composition within each CHC depends on the needs and resources of their community.

Clinical

- 690** Registered Nurses, Registered Practical Nurses
- 477** Nurse Practitioners
- 468** Family Physicians

Administrative

- 494** Administrative Staff
- 137** Finance
- 77** Data Management Coordinators, Analysts

Client / Patient

Allied Health and Clinical Support

- 514** Clinical Support Staff
- 365** Counsellors, Psychiatrists, Psychologists
- 204** Dietitians
- 153** Physiotherapists, Occupational Therapists, Chiropodists, Chiropractors

Social Services

- 519** Community Health and Outreach Workers, System Navigators, Settlement Workers
- 209** Social Workers
- 133** Health Promoters

78% of CHCs also have a volunteer program to support their work, with **over 4,300 volunteers** (e.g. program facilitators/support, special events volunteers, board members etc.)

Learn More

About the Alliance

The Alliance for Healthier Communities is a network of community-governed, primary health care organizations including Community Health Centres, Nurse Practitioner-Led Clinics, Community Family Health Teams, Indigenous Primary Health Care Organizations, Indigenous Interprofessional Primary Care Teams, and more.

Explore the evidence showing the effectiveness of CHCs at allianceon.org/CHCs-Work
Learn more about the work of all Alliance members at allianceon.org.

